System requirements for attendees

You can attend an event on a desktop computer or mobile device - just open the event URL in a supported browser. This article details the system requirements for attending an event.

Note: If you enter the event link in a browser window and the event doesn't open, access might be blocked by a firewall or your company network security rules. Review our network requirements and make sure the ports and IP ranges in the Webcast Audience Members column are permitted. If you're unsure of your settings, contact your IT Administrator.

Desktop System Requirements

What you need	Requirements
Hardware	PC or Mac **Note:** Your computer must be plugged in and have a sound card with speakers and a monitor with 1024x768+ resolution support.
Operating System	- Windows 11 - Windows 10 - Windows 8.1 Pro or newer - macOS 10.14 or newer
Processor (CPU)	Intel Core i5 2.0GHz or better **Note:** Less powerful processors will degrade audio and video performance.
Memory (RAM)	4 GB

What you need	Requirements
Browser	Current or previous 5 versions of: • Google Chrome • Firefox • Microsoft Edge • Safari (Mac devices only)
Internet Speed	A dedicated and wired high-speed internet connection of 1 Mbps or better (upload and download). 2 Mbps or better is recommended to view the event at the highest quality. **Note:** To ensure a stable connection, disconnect from the VPN and use a wired internet connection, instead of Wi-Fi. Wi-Fi connections are prone to dips in bandwidth that can negatively impact your event experience.

Mobile System Requirements

What you need	Requirements
Hardware	• Android phone or tablet • Apple iPhone or iPad
Operating System	• Android 5.1 or newer • Apple iOS 12 or newer

What you need	Requirements
Browser	Current or previous 5 versions of: • Google Chrome • Firefox • Microsoft Edge • Safari (Mac devices only)
Internet Speed	A dedicated high-speed internet connection of 1,000 Kbps (1 Mbps) or better (upload and download) or a 4G connection or better. **Note:** To ensure a stable connection, disconnect from the VPN.

System Test

Check your system before the event. The diagnostic test checks your computer and network connections to help you troubleshoot problems before the event begins and if you're having issues during the event.

Run the system test »

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